

MEDIATION SURVEY

Mediator's Name: _____

Date: _____

The following items relate to the mediation process. We use this information to continuously improve the process. Please rate each item to indicate your level of satisfaction with the mediation in which you recently participated. Circle your response to show: **1=Strongly Agree; 2 =Agree; 3 =Disagree; 4=Strongly Disagree**. Please provide comments at the end for any items for which you have indicated disagreement.

1. The mediation focus was to create a solution that is in the best interest of the student or parties.
 1 2 3 4 5
2. Mediation brought parties together to work with each other to resolve a disagreement.
 1 2 3 4 5
3. I was involved in joint decision-making.
 1 2 3 4 5
4. I had the opportunity to express concerns.
 1 2 3 4 5
5. I had the opportunity to offer solutions to the problems.
 1 2 3 4 5
6. The mediation occurred in a timely manner after the request for mediation was submitted.
 1 2 3 4 5
7. The mediation occurred in a location that was convenient and neutral to both parties.
 1 2 3 4 5
8. The proceedings were confidential. 1 2 3 4 5

Please rate your mediator using the same scale as above. Please provide comments at the end for any items for which you have indicated disagreement.

1. My mediator encouraged open communication between the participants.
 1 2 3 4 5
2. My mediator created a safe environment, allowing parties to interact and to understand each other's point of view.
 1 2 3 4 5
3. My mediator was unbiased and impartial, did not take sides.
 1 2 3 4 5

4. My mediator clarified points of agreement and disagreement.
 1 2 3 4 5
5. My mediator assisted with writing the terms of agreement.
 1 2 3 4 5
6. Would you recommend mediation to another family/system in a similar situation?
 1 2 3 4 5
7. Was a mediation agreement reached? Yes No

If yes, has the agreement been implemented?

If no, why was the agreement not implemented?

Additional Comments:
